

Create/edit an alarm notification

An alarm notification notifies recipients via email, SMS text, or push notification when there is an alarm event at the property.

To create an alarm notification using the website:

1. Log into the website.
2. Click **Notifications**.
3. Click **+ New Notification**.
4. Click **Alarm**.
5. Name the new notification rule.
6. In *When Alarm of type*, click to select the alarm types to be notified about.
7. Using the *Is reported by* dropdown menu, select either:
 - **Any Sensor** to be notified about any sensor alarms.
 - **Specific Sensor** to only be notified about specific sensors you select.
8. To choose notification recipients, click **+ Add Recipient**.
9. Click the entries in the *Address book* that are to be notified, or click **+ New** to add a new *Address Book* entry.

Note: Do not choose to send a Duress Panic SMS or push notification to a potential Duress Code user.

10. Click **Close**.
11. Verify the notification is configured with the correct settings.
12. Click **Save**.

To create an alarm notification using the app:

1. Log into the app.
2. Tap  .
3. Tap **Notifications**.
4. Tap  .
5. Tap **Alarm**.
6. Rename the rule.
7. Under *When Alarm of type*, tap to select the alarm types to be notified about.
8. In the *Is reported by* dropdown menu, tap to select which sensors are to be monitored.
9. Tap **+ Add Recipients**.
10. Tap the entries in the *Address book* that are to be notified, or tap **+ Add Contact** to add a new *Address Book* entry.

Note: Do not choose to send a Duress Panic SMS or push notification to a potential Duress Code user.

11. Tap **Close**.
12. Verify the notification is configured with the correct settings.
13. Tap **Save**.